

## BUDGET BILLING PLAN

### We Can Help

Utility bills normally vary from month to month, depending on the amount of gas or electricity used. Bills are usually highest in winter and summer during peak seasons or extreme temperatures. These fluctuations are difficult for customers to predict. WGL has developed an optional payment plan whereby utility bills will be the same each month.

The Budget Billing Plan (BBP) will be based on the average of the previous 12 months history. At the time you sign up, we will average your last 12-months bills and begin billing you the averaged amount. As you receive your bills each month, you will see what the calculated monthly charge is. The amount due will be your budget bill amount. As the account is billed each month, the BBP will be either lower or higher than the actual bill. Therefore this method of billing will result in an accumulated debit or credit amount on your account. At the anniversary date (the plan was initiated), a new budget will be created based upon the prior 12-month actual usage, plus the accumulated debit or credit on the account.

The BBP does not change utility rates, but allows you to pay the same amount each month, rather than much more in high usage months and much less in low usage months. Participation in this program **does not allow** the customer to use unlimited amounts of utilities at a fixed cost. WGL will continue to read meters each month and will provide full usage information on the bill.

### Who is Eligible?

The BBP will be available to residential Water, Gas and Light Commission customers with a minimum of 12 months of continuous service at the address on the account.

### Voluntary Discontinuance

You may discontinue participation in the BBP and revert to regular billing at any time. This must be in writing by the person financially responsible for the utility bill. Arrangements for the debit or credit amount must be made at the time of cancellation.

### Involuntary Discontinuance

If a disconnection work order for non-payment of a bill has been produced, your account **may** be taken off the program and you will be so notified.

## TERMS OF AGREEMENT

**I UNDERSTAND:** That the Budget Billing Plan was designed to make monthly bill amounts uniform throughout the year by utilizing an averaging process based on my 12 most recent bills. The plan will neither increase nor decrease my actual bill.

That the WGL will not charge or pay any interest on an accumulated debit or credit under the BBP.

That WGL will not make any settlements to me for any monies accrued under the BBP, unless I discontinue service from WGL.

That my account **may** be terminated from BBP if a disconnect work order for non-payment has been produced. Amounts due WGL will be subject to immediate collection.

**ANY FURTHER QUESTIONS PLEASE CALL 883-8330 Ext 501**

Please complete as your Name, Address and Account Number appears on your bill and mail to:

Water, Gas and Light Commission

P.O. Box 1788

Albany, GA 31702-1788

WGL ACCOUNT NO. \_\_\_\_\_

CUSTOMER NAME \_\_\_\_\_  
(Last) (First) (Middle)

SERVICE ADDRESS \_\_\_\_\_

BILLING ADDRESS IF DIFFERENT \_\_\_\_\_

BUDGET BILLING PLAN APPLICATION FORM

I request enrollment in the BBP. I have read and understand the Terms of Agreement.

SIGNATURE

Telephone